

2024 ANNUAL REPORT



**AN INNOVATIVE HOSPITAL**  
DEDICATED TO PATIENT EXPERIENCE





While the last few years have put our healthcare systems to the test, the Princess Grace Hospital and all of its medical and non-medical staff continue, year after year, to demonstrate their ability to care for us and those who are dear to us, not only through their day-to-day care activities, but also, and above all, by deploying projects and initiatives to improve the quality of empathetic and innovative care.

I am well aware of the essential role played by the Princess Grace Hospital in our society, not only in improving the health and well-being of all, but also lay forming one of the foundations of our Monegasque model, generating appeal and wealth creation for our region.

Today, more than ever, we are aware of the importance of the values that the hospital embodies. I am delighted to pay tribute once again to the great community of professionals who animate the Princess Grace Hospital : the 2,900 women and men who, in the diversity of their professions and career paths, invest their time at the Princess Grace Hospital every day, in the service of others.

The Princess Grace Hospital's 2024 activity report reflects the profusion of projects deployed by its professionals, a sign of the richness and dynamism of its teams.

With the support of the authorities, the Board of Directors and the Government, they contribute to the development of the Princess Grace Hospital and the Principality's healthcare services for the benefit of patients, by improving care and welcoming conditions, proposing innovative treatments and new patient pathways, as well as developing medical knowledge.

Therefore, I would like to thank all of them, who carry out their remarkable professions with skill and passion. I would like to assure them of the gratitude of the people of Monaco and the entire Princess Grace Hospital healthcare region, as well as my support in all their actions to build a modern healthcare offering.

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ON  
**01**  
**TIENT**  
**PERIENCE**

DIRECTION  
**03**  
**INNOVATION**



ON  
**02**  
**FETY**  
**LTURE**

SECTION  
**04**  
**AGILE IN**  
**RESPONSE TO**  
**CRISES AND**  
**CHALLENGES**

# CHPG, A CENTRE FOR PREVENTION AND TREATMENT

With outstanding care teams and state-of-the-art facilities in a wide variety of medical specialities, Princess Grace Hospital offers a comprehensive range of healthcare services.

The hospital serves the health and social needs of some 125,000 people in the local area, from Nice to Italy, through its approach to care, innovation, and therapeutic and diagnostic research.

- 21 medical specialities
- Multidisciplinary medical and surgical activity
- Personalised check-up unit
- Expertise in screening and detection of cardiovascular disease and some cancers before symptoms appear, enabling treatment to begin as early as possible
- Modern, state-of-the-art technical facilities

FOR MORE  
INFORMATION



## JOINING US

**Dr Diane LAZARD**, *ENT*

**Pr Bertrand PRUNET**, *Anaesthesia – Resuscitation*

**Dr Nicolas PARTOUCHE**, *Anesthésie-Réanimation*

**Pr Giuseppe GUZZARDI**, *Medical imaging*

**Dr Federico TORRE**, *Medical imaging*

**Dr Lauris GASTAUD**, *Oncology – Haematology*

**Dr Paula MARTINEZ**, *Psychiatry*

**Dr Anamaria BOGDAN**, *Psychiatry*

**Dr Adrien DELOURME**, *Neurology*

**Dr Denis GATY**, *Cardiology*

**Dr Mehdi BASSIT**, *Emergency care*

**Dr François COUPÉ**, *Emergency care*

**Dr Karim ARKOUB**, *Emergency care*

**Dr Gaëtan SAUDEMONT**, *Palliative care*

**Dr Pierre BISCHOFF**, *Respiratory medicine*

**Dr Nicolas BALAMOUTOFF**, *Nuclear medicine*

**Dr Sorina MIHAILESCU**, *Clinical research*

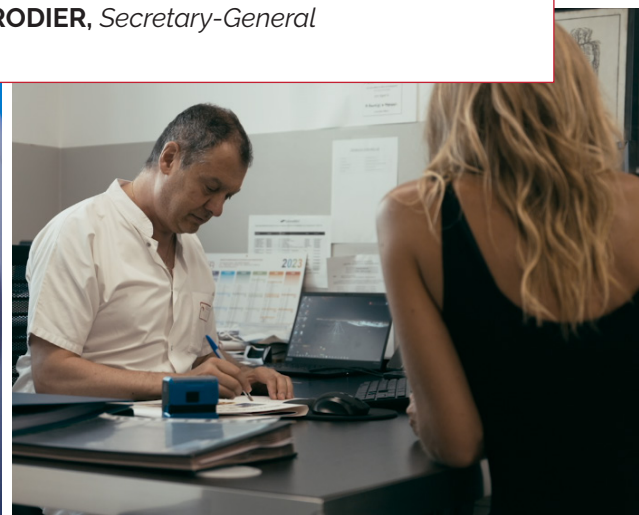
**Dr Abdulrahman NAJDI**, *Cardiology*

**Dr Hajar OUAHMI**, *Haemodialysis*

**Dr Lorenzo FIORETTI**, *Paediatrics*

**Sébastien FILIPPINI**, *Deputy Director for Works*

**Nicolas RODIER**, *Secretary-General*



# CHPG

## IN FIGURES

With a total capacity of 851 beds, the hospital is spread over three sites:  
Princess Grace Hospital itself and two retirement homes, Cap Fleuri and A Qietüdine.

### BEDS AND PLACES

AT 31 DECEMBER 2024

**Total MCO: 356**

including:

Medical: 155

Obstetrics and paediatrics: 34

Surgical: 103

Critical care : 12

Day hospital : 52

**Psychiatry: 52**

**Gerontology: 358**

**Home hospital, nursing and hygiene care: 85**

TOTAL

**851**

### HUMAN RESOURCES

#### MEDICAL

excluding practitioners on secondment and assistants 237

NURSING AND TECHNICAL-MEDICAL 1854

EDUCATION AND SOCIAL WORK 30

TECHNICAL AND MAINTENANCE 437

ADMINISTRATIVE 359

NON-MEDICAL AND MEDICAL STAFF TOTAL 2917



# INTERVIEW WITH

## **BENOÎTE ROUSSEAU DE SEVELINGES**

### **Director of Princess Grace Hospital**

#### **How would you describe 2024 at Princess Grace Hospital?**

In 2024, we saw a drive for progress and transformation, all in preparation for two major challenges: the Haute Autorité de Santé (HAS, the French National Authority for Health) inspection in March 2025 and the commissioning of the new building in 2026. These flagship projects are motivating all of our teams to strive for excellence and to adapt.

With 23,000 new patients (+11%) and a 5% increase in activity, Princess Grace Hospital has continued to demonstrate its growing appeal. Improving the patient experience has been a priority, through initiatives such as the "Mystery Patient" approach and the integration of associations. These efforts have been recognised at the European level. The hospital was awarded a prestigious prize, honouring the creativity and commitment of our teams.

We have also strengthened our care services by introducing new technologies (advanced radiotherapy, robotic surgery) and continued our commitment to the environment through the "Green Hospital" programme.

These steps forward mean that we are embarking on 2025 with ambition and confidence.

All of these actions demonstrate our capacity to combine innovation, a human approach and responsibility to better meet the expectations of patients and staff.

#### **In an increasingly constrained and competitive environment, how can Princess Grace Hospital maintain its appeal and influence in relation to both patients and staff?**

Princess Grace Hospital's appeal is based on three factors: medical excellence, innovation and quality of life at work. A focus on the symmetry of attention means that we promote a climate of trust and goodwill, which is vital to the wellbeing of our teams and the quality of care.

We invest in cutting-edge equipment and support innovative initiatives, while also developing tailored care pathways that are suited to patient needs. In an increasingly competitive environment, our commitment to combining expertise and innovation is a key advantage enabling us to continue to attract top talent, meet patient expectations and strengthen our appeal.

#### **Inspection in March 2025, drafting of the hospital strategy, changeover among department heads: how do you motivate teams with all these major projects going on?**

To motivate our teams, we rely on a participatory and transparent management style, preferring to involve teams through multidisciplinary working groups and regular communication (meetings, seminars, collaborative workshops).

Supporting teams and highlighting successes creates an inclusive environment which strengthens motivation and commitment. These major projects begin to foster pride and a sense of belonging, encouraging excellence and cohesion within the hospital. We need everyone's buy-in – this is vital if these transformations are to translate into tangible, sustainable progress for all teams.



# DR MATHIEU LIBERATORE

## Chair of the Medical Commission

### How would you sum up last year?

In 2024, Princess Grace Hospital saw a significant increase in the number of patients, strengthening its appeal in an increasingly competitive environment for healthcare facilities. Not only did the hospital maintain its level of activity, it also admitted a substantial number of new patients for planned treatment, which is a testament to its reputation.

The undeniable appeal of the hospital is the result of a constant effort on the part of the care teams to perform at their very best, as well as the Prince's Government's investment in top-flight technology.

This year has also been characterised by intense preparations by all teams ahead of the inspection by the HAS, planned for March 2025. It is a long process of reflection, evaluation, modernisation and optimisation of working methods within the various departments, with the ultimate goal of improving the quality and safety of care. The care teams have been encouraged to modernise processes and improve interaction between departments, all while integrating the concept of the patient experience.

The other major issue is the hospital strategy. This is the product of a long and collaborative reflection process on how we would like to see our hospital develop over the coming years, and discussions on the key medical and surgical plans tailored to the population's needs over the coming years.

### What's the outlook for 2025?

As a result, 2025, is going to be a crucial year, with the inspection, as well as the retirements of strategic department heads in areas such as major surgical and medical specialities. Smart choices when it comes to recruiting new department heads will be essential to ensure the continuity and excellence of care at the hospital.

Finally, plans for moving into the new Princess Grace Hospital should be firmed up in around 18 months. This is an important step for the hospital. Management and teams are continuing to work on how the new premises will be organised and adapted, with the aim of maintaining a very high level of care and of goodwill towards patients and staff.

As Chair of the Medical Commission (CME), I am working to coordinate and motivate the medical teams, but you can feel the sense of shared determination among the medical and non-medical care staff. The staff are very committed to the organisation in which they work and subsequently they are deeply invested.

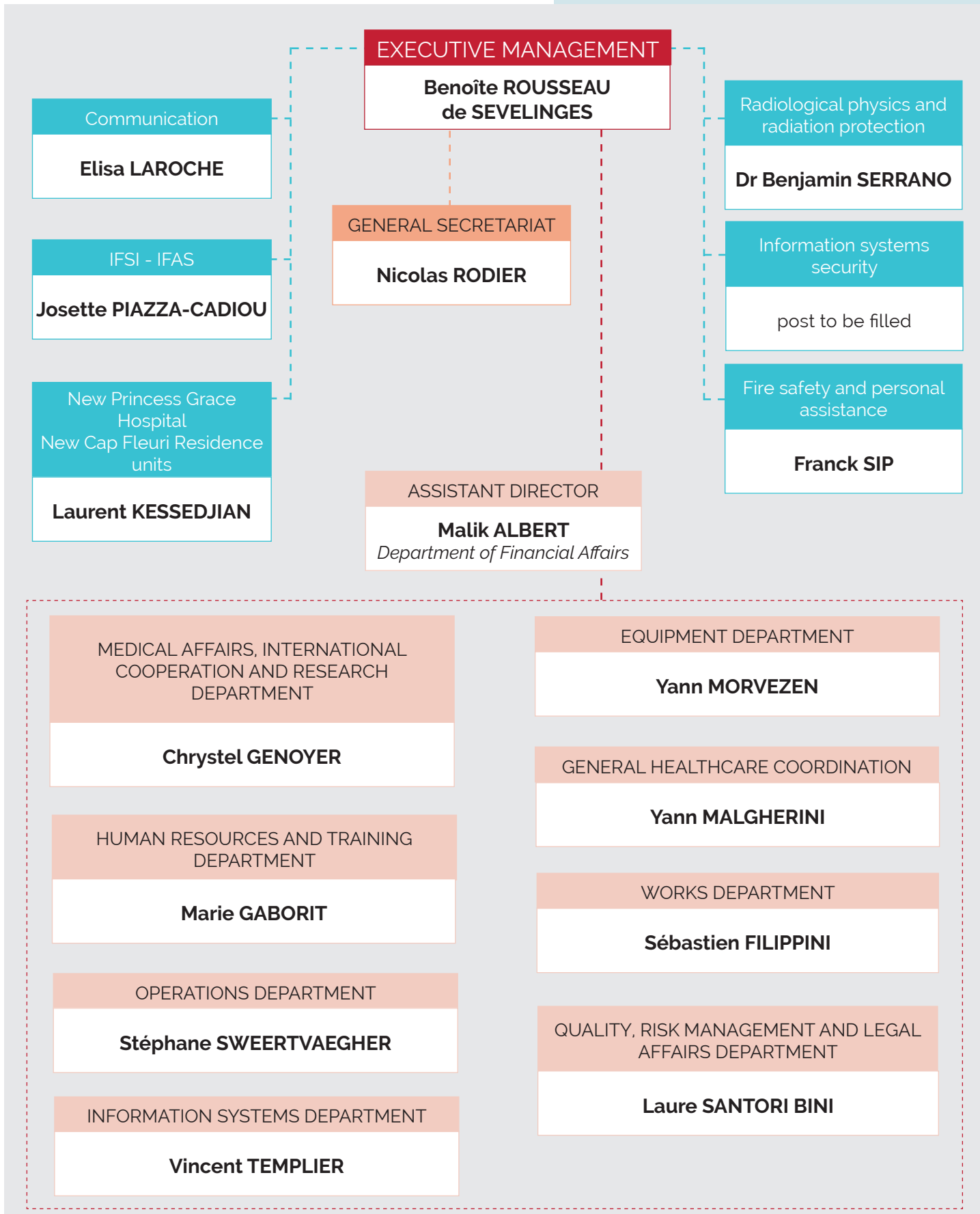
As part of all of this, management is doing a huge amount of work to create a structure and ensure coordination across teams.

It is also important to pay tribute to the healthcare executives who play a key role in ensuring the smooth operation of each department, in close collaboration with the department heads.

We are all working towards a shared goal thus achieving excellent team results.



## ORGANISATIONAL CHART



# BOARD OF DIRECTORS



**Mme Caroline ROUGAIGNON-VERNIN**

Chair of the Board of Directors

**M. Robert CHANAS**

as Vice-Chair of the Board of Directors

**Dr Jean-Michel CUCCHI**

as President of the Ordre des Médecins

**Dr Mathieu LIBERATORE**

as Chair of the Medical Commission

**Mme Ludmilla RACONNAT LE GOFF**

Executive Director, representing the Ministry of Health and Social Affairs

**M. Sébastien ESTRADE**

Head of Section, representing the Ministry of Health and Social Affairs

**Mme Bettina FILC**

Technical Advisor, representing the Ministry of Finance and Economy

**M. Rodolphe BERLIN**

**M. Gérard BLANCHY**  
as members appointed by the Minister of State

**Mme Marie-Noëlle GIBELLI**

**M. Franck LOBONO**  
as members appointed by the National Council

**Mme Camille SVARA**

as the member appointed by the Council of the Commune

**Pr Bruno CARBONNE**

as Associate Professor put forward by the Medical Commission

**Dr Gilles CHIRONI**

as the elected representative of the hospital's doctors

**M. Olivier CIQUET**

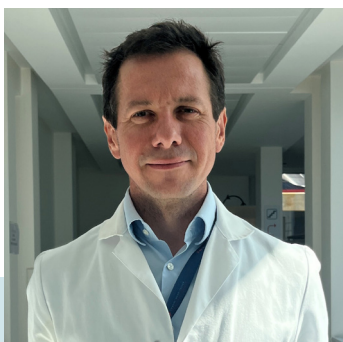
**Mme Françoise MELI-SGRO**  
as the elected representative of permanent staff at the hospital

**M. Christian GSTALDER**

Secretary of the hospital's Technical Committee

## CME

### MEDICAL COMMISSION OF THE ESTABLISHMENT



**Dr Mathieu LIBERATORE**

Chair



**Pr Bruno CARBONNE**

Vice-Chair

# NEW PROCEDURES

## INTERVENTIONAL RADIOLOGY

At the initiative of Dr Mathieu Liberatore, head of the Imaging Department, 2024 saw a new boost for interventional radiology at Princess Grace Hospital.

The arrival of Professor Giuseppe Guzzardi and Dr Federico Torre made it possible to embark on new work in this area, including orthopaedic and vascular procedures: spinal screw insertion, renal denervation to treat high blood pressure, prostatic embolisation and cryotherapy treatment of bone metastases.

*Spotlight on these procedures which are brand new to the hospital.*



## Launch of embolisation to treat prostatic adenoma

Professor Giuseppe Guzzardi, an interventional radiologist in the Imaging Department, carried out the first prostatic embolisation procedure on Wednesday 15 May, working with Dr Hervé Quintens' urology teams.

This was a first which offers a promising, non-invasive alternative to surgery.

Prostate embolisation is offered to patients by the urological surgeon. It can be used to treat urinary disorders caused by prostate adenoma, a benign condition that is uncomfortable on a daily basis for the men that suffer from it.

### **A minimally invasive, quick and painless procedure**

The procedure is carried out under mild sedation. It does not require a general anaesthetic and is painless for the patient. It involves cutting the vascular flow that supplies the prostate by injecting microspheres via a catheter inserted into the femoral artery or at the wrist.

This means that the prostate is deprived of blood, so it shrinks, causing the urinary symptoms resulting from the obstruction to disappear.

# New ultrasound and radiofrequency renal denervation procedures

Renal denervation is one of the new procedures introduced at Princess Grace Hospital in 2024, and is the result of joint work by the cardiology team (Professor Atul Pathak) and the interventional radiology team (Dr Mathieu Liberatore).

Renal denervation is a treatment that offers hope to patients with high blood pressure that do not respond to medication.

Whether carried out using an ultrasound device (PARADISE catheter) or using radiofrequency, denervation improves blood pressure control in patients with hypertension. It involves interrupting the electrical activity of the sympathetic nervous system which connects the kidneys to the brain, and is responsible for the increase in blood pressure.

The procedure is carried out under general anaesthetic and has high success and patient satisfaction rates



# Treatment of metastatic lesions in the pelvis using screw fixation and cementoplasty

Thanks to Dr Federico Torre, interventional radiology activity was expanded to include the orthopaedic field in 2024, including the treatment of bone metastases. These metastases are responsible for significant pain and a high risk of fracture in patients, causing a notable difference in quality of life.

Cementoplasty is a minimally invasive technique that is now offered to cancer patients. It involves injecting an acrylic cement into a weakened bone.

It may be combined with screw fixation and is carried out with the help of two guides. The interventional radiologist inserts trocars into the area of bone to be treated. This allows the cement to be injected and screws to be placed as smoothly as possible.

After a follow-up scan, the intervention is complete and the patient is able to walk again and get back to normal activity within 24 hours.

*learn more*



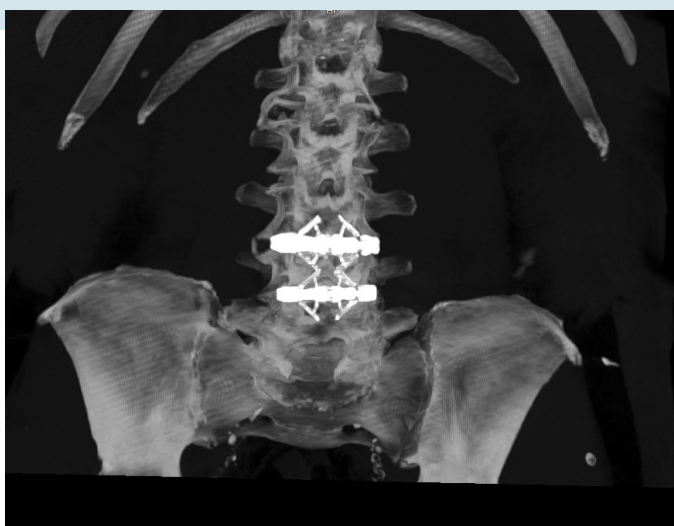
## Non-surgical relief for degenerative disc disease

Previously only carried out during surgery, arthrodesis is now possible using minimally invasive interventional radiology techniques.

This percutaneous technique is used for patients with a narrow lumbar canal and vertebral disc instability, who also have contraindications to traditional surgery.

The procedure involves immobilising and enlarging the patient's lumbar canal by carrying out posterior fixation of the vertebrae using a QFusion co-axial system.

The patient is able to stand the same day that the procedure is carried out, and is able to return to normal activity, with physiotherapy, from the following week.



## Using radiofrequency to treat varicose veins

The procedure for treating varicose veins using radiofrequency offers a minimally invasive way of treating venous insufficiency syndrome caused by the malfunctioning of the saphenous veins, the main superficial veins of the lower limb, which are responsible for varicose veins. The procedure is carried out under local anaesthetic.

Following a Doppler ultrasound consultation, Professor Giuseppe Guzzardi completes this procedure in roughly 20 minutes, and patients are immediately able to go about their daily activities the same day, and return to work the following day.

The return to activity following the procedure is thus extremely quick, and the aesthetic results are notable due to the lack of stitches.

# CONTACT RADIOTHERAPY: AN EFFECTIVE ALTERNATIVE TO SURGERY FOR TREATING SKIN CANCERS



A highly effective weapon against the most common type of skin cancer – basal cell carcinoma – contact radiotherapy is an alternative to surgery when patients cannot be operated on.

Princess Grace Hospital now offers contact radiotherapy to treat basal cell carcinomas, using an innovative device funded by a generous donation from Lord Laidlaw.

The treatment, which is carried out in five or six 3-minute sessions, is perfect for weak patients or those unable to undergo surgery.

**More than 95% effective in the majority of cases**  
Accessible and with few constraints, the technique uses a portable mini-accelerator to target lesions

without damaging deep tissue. It is more than 95% effective. The pathway is coordinated by the Skin Tumour Centre, where a diagnosis and treatment plan are approved in a single day.

The results are quick (lesions are removed in six weeks) and the side effects are mild, making this approach an effective alternative to surgery with good aesthetic results.

**How to access the procedure**  
Access to contact radiotherapy is available uniquely via a doctor (general practitioner or specialist), who will send the patient's file to Princess Grace Hospital for admission to the pathway, including a consultation, biopsy and presentation at a multidisciplinary oncology team meeting.



**Radiotherapists and dermatologists are at the forefront of treatment**  
From left to right: Dr Cécile Ortholan, Head of the Radiotherapy Department, Dr Marine CAVALIE-MEIFFREN, Dermatologist, Dr Karine BENEZERY-SANNA, Deputy Head of the Radiotherapy Department



## THORACIC SURGERY: A MODERN APPROACH IN ROBOTICS

### Improved thoracic surgery services at Princess Grace Hospital thanks to a cautious approach

Following on from work in the fields of urology, digestive surgery and gynaecology, Princess Grace Hospital is taking its expertise in robotic surgery one step further with its first thoracic surgery procedure: a lung lobectomy carried out by Dr Jean-Philippe Berthet on 4 July.

The procedure involves the ablation of part of the lung (a lobe or segment) as part of curative treatment for early-stage bronchopulmonary cancer. The surgical robot is able to carry out a more precise and less invasive procedure than is available with conventional surgery using a thoracotomy.

Post-operative recovery is much more straightforward.

Dr Maurice Chazal's surgical team uses a "sparing approach" to surgery. This limits the impact on the thoracic wall, maintains the respiratory function and promotes a quick return to normal life and work.

With 12 years of experience in robotic surgery, the acquisition of two new surgical robots in 2021, the certification as an Expert Robotic Surgery Centre in 2023 and 450 procedures carried out every year, Princess Grace Hospital is strengthening its expertise with this new speciality.

## About the first robotic thoracic surgery at Princess Grace Hospital in July 2024

The priority is to ensure a minimally invasive approach focused on cancer surgery, and essentially targeting lung tumours measuring less than 2 cm. With the ability to be extremely precise, the robot will make it possible to carry out elective dissection of small structures, enabling lung segmentectomies and exhaustive lymph node curage.

The robot is also able to go further than video-assisted thoracoscopic surgery, in more complex cases, so more patients will be able to benefit from minimally invasive surgery.

This robotic approach offers enormous benefits to patients, allowing them to recover and return to normal life and work more quickly.

***Professor Jean-Philippe Berthet, surgeon***



### PATIENT EXPERIENCE

## COMPLEX ENDOMETRIOSIS

Endometriosis is a chronic condition which affects 1 in 10 women, and continues to have an average underdiagnosed time of seven years. In response to this challenge, Princess Grace Hospital set itself a goal of structuring the various stages of screening, accurate diagnosis and personalised treatment for each patient.

The Expert Centre for Endometriosis, an innovation led by Princess Grace Hospital, will be staffed by a multidisciplinary team so that it can treat patients at every stage of the disease. The Expert Centre brings together all of the requisite skills: a gynaecology and obstetrics centre, pain management, sexual medicine, imaging, non-invasive treatments, a complex multidisciplinary robotic surgery centre, clinical research, and initial and ongoing training.

It helps to improve access to relevant examinations, including biological testing and medical imaging, to enable treatment to be personalised.

**Our goal is to put an end to misdiagnosis and inappropriate treatment.**

## CENTRE EXPERT ENDOMÉTRIOSE



Un parcours de  
soins pluridisciplinaires  
**DU DIAGNOSTIC  
AUX TRAITEMENTS**

**+377 97 98 99 55**

[contact.endometriose@chpg.mc](mailto:contact.endometriose@chpg.mc)

# CARE PATHWAYS: A TEAM EFFORT

In 2024, more than 800 patients at Princess Grace Hospital benefited from treatment given as part of a pathway, and this option is expanding into more areas of the hospital every year. This transformation of treatment, which is appreciated by patients and staff, is expanding every year.

## Spotlight on the launch of the Osteoporosis Pathway in July 2024



Osteoporosis is a diffuse disease of the skeleton, characterised by low bone mass and a deterioration in the bone microarchitecture, increasing the risk of fracture.

The increase in life expectancy and ageing of the population have made this disease and the fractures that come with it a real public health challenge: it is estimated that 1 in 4 women suffer from osteoporosis at age 65, and that osteoporosis is the reason for nearly 490,000 fractures each year in France. More than 80% of patients who have suffered a fragility fracture do not receive treatment following their fracture.

The aim of the pathway is to diagnose fractures that suggest osteoporosis, to prevent the risks of the disease and to prescribe appropriate treatment.

This pathway, coordinated by Dr Olivier Brocq and Dr Guillaume Labat, rheumatologists in the Orthopaedics and Traumatology Department (Dr Tristan Lascar), is designed for men and women aged 50 or over presenting a fracture that suggests osteoporosis and who have been referred by a doctor.

Over the course of half a day, the patient will receive a multidisciplinary assessment:

- Teams from the Imaging Department will search for old or recent fractures
- Dr Alexandre Pinatel, a dental surgeon, will search for a site of infection
- A dietitian will assess calcium intake
- The Physical Medicine and Rehabilitation Department will assess muscle capacity and the risk of falling

Following this assessment, and with a view to a bone density scan, the patient will be prescribed appropriate treatment to prevent osteoporosis.

Princess Grace Hospital is developing care services based on coordinated treatment pathways, allowing patients to benefit from the full range of medical and healthcare expertise at the hospital on a single day. More than 15 pathways have already been rolled out to improve patient care.



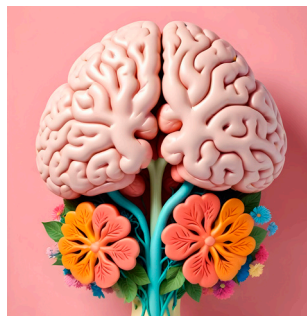
### BREAST CENTRE



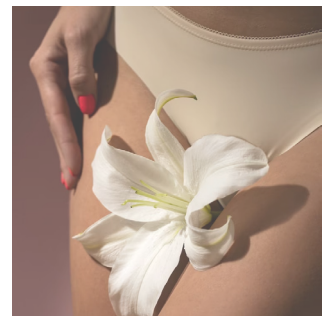
### MONACO PROSTATE CENTRE



### MEMORY



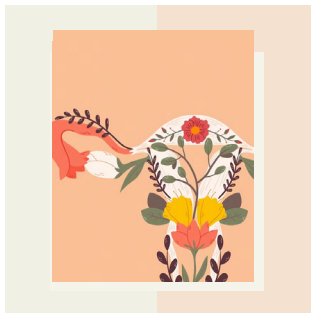
### MONACO PELVIC CENTRE



### FRAILTY PATHWAY



### ENDOMETRIOSIS EXPERT CENTRE



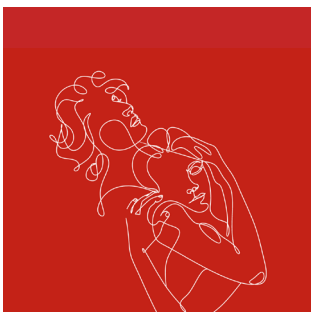
### THYROID CENTER



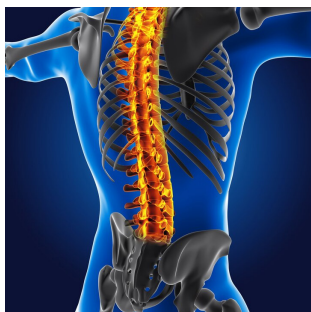
### SKIN TUMOUR CENTRE



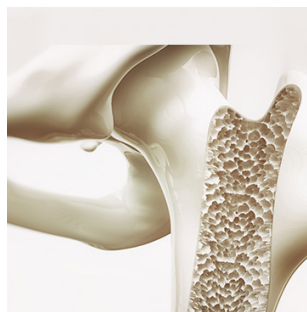
### SEXUAL MEDICINE CENTRE



### SPINE CENTRE



### OSTEOPOROSIS



### ONCO-HORMONAL



## Heart Failure Pathway launched in October

### Heart failure: "Take control of your heart."

Heart failure is an abnormality of the cardiac muscle, which is unable to pump sufficient blood and thus supply the body properly. It is a chronic and irreversible disease. The most common symptoms are unusual shortness of breath, rapid weight gain, oedema and excessive tiredness

It affects 1.5 million patients in France, with 120,000 new cases every year.

Princess Grace Hospital has a dedicated care pathway, which aims to improve quality of life and patient monitoring, reducing decompensated heart failure and readmissions to hospital.

### HEART FAILURE



# SPOTLIGHT ON PATHWAYS IN THE GERONTOLOGY SERVICE

Elderly patients are treated at Princess Grace Hospital by multidisciplinary teams, coordinated as part of a dynamic and innovative gerontology service.

Since 2022, the service has offered comprehensive pathways to prevent the effects of ageing.

## Frailty Pathway

The goal of this pathway is to screen for all potentially reversible factors that may arise following treatment, including thymic disorders, memory impairment and sensory issues. It can assess malnutrition, difficulties with walking and the risk of falling, and the degree of social isolation.

The assessment of frailty relies on a multidisciplinary team: a two-person nurse and care assistant team, a dietitian, a psychologist, geriatricians and a rehabilitation specialist.

The pathway may lead to the patient's treatment being reassessed, in consultation with their doctor, who receives a detailed report and a personalised care plan. Patient follow-up is ensured by means of a telephone call from the nurse in the week following the consultation.

## Memory Pathway

This pathway enables the full set of tests required to investigate cognitive disorders (memory, attention, language, executive function, etc.) to be carried out in a single day. This allows a comprehensive preliminary assessment to be drawn up in cases where a neurodegenerative condition is suspected. Depending on the circumstances, further tests may be prescribed following this initial assessment.

The pathway can be accessed directly by patients making an appointment, based on a referral from a colleague or via the Monaco Gerontological Coordination Centre.

It is part of a comprehensive and personalised approach to treatment, incorporating monitoring of the development of cognitive disorders, psychological support, cognitive simulation sessions and support for carers. It also offers the ability to integrate a clinical research protocol, such as the current protocol on dementia with Lewy bodies.

Soon, depending on changes in the availability of new therapies, the Memory Centre will enable access to emerging treatments for neurodegenerative conditions, such as immunotherapy for Alzheimer's.

### In figures (excluding consultations):

3 day hospital places for the frailty pathway per week

4 day hospital places for the memory pathway per week

# MEDICAL DAY HOSPITAL: A SHIFT TO OUTPATIENT CARE



**Dr Gilles Chironi, Head of Department** : "In 2024, the consolidation of existing pathways and the roll-out of new activities meant that we were able to cater to 37% more patients than the previous year. In 2025, we will further enhance our care services and strengthen our collaboration and our links with the city."

Admitting patients to a hospital bed is no more automatic than prescribing antibiotics.

Hospital medicine is modernising, meaning that it is now possible to reduce the amount of time spent in hospital to an absolute minimum.

A dedicated unit is developing and regularly rolling out new diagnostic and treatment pathways. These are typically arranged over several days as an inpatient admission or a series of outpatient appointments spread out over time which are sometimes poorly coordinated.

Our day hospital provides a single location where, in the shortest possible time and guaranteeing the best possible care, we can welcome patients who require gastrointestinal endoscopies on an

outpatient basis, and offer a range of treatments (iron infusion, blood transfusion, immunotherapies, treatment of chronic pain, etc.) and innovative multidisciplinary assessments. This enables rapid diagnosis and a personalised treatment strategy, if needed.

**Settled in a comfortable chair, wearing their regular clothes, patients have an increased sense of calm and dignity.**

**The speed of treatment, flexibility, hotel-style levels of comfort and light meals prepared on site further enhance the patient experience.**

In 2024, the Medical Day Hospital was visited by 6,863 patients, 3,841 of whom attended for a gastrointestinal endoscopy.

**Patient testimonial** : "The advantage of this type of treatment is that it's not trying to resolve the issue with just one organ, it's a comprehensive approach. It's great that the different specialists are working together to address our issue."

# 2024

## IN PICTURES



January 2024

Michelin-starred chef Marcel Ravin cooks for staff at Princess Grace Hospital



March 2024

1<sup>st</sup> "Printemps des Associations" event, celebrating the hospital's partner associations



**PROJET D'ÉTABLISSEMENT**  
2025 - 2030

En route vers  
le nouvel hôpital



June 2024

Launch of the hospitals' strategy project



July 2024

1<sup>st</sup> thoracic surgery robotic procedure



September 2024

Patient Safety Week



October 2024

Launch of the Heart Failure Pathway



April 2024

Official opening of the André Garino Board Room



May 2024

1<sup>st</sup> prostatic embolisation in interventional radiology



July 2024

Launch of the Osteoporosis Pathway



September 2024

2<sup>nd</sup> Alzheimer's rally



November 2024

Hospital strategy seminar



December 2024

Rollout of the SmartSpeed AI-based MRI module

# KEY FIGURES

## PRINCESS GRACE HOSPITAL ADMISSIONS IN 2024



**Full hospital admissions**  
**17 329**



### Outpatient admissions

Oncology  
**9 849**

Medicine  
**3 022**

Surgery  
**3 670**

Endoscopy procedures  
**3 841**

## WHERE PATIENTS CAME FROM IN 2024

**Outside Alpes-Maritimes (06) and Monaco**  
**6 715 - 7,49%**

**Neighbouring communes**  
**18 780 - 20,94%**

**Monaco**  
**19 588 - 21,84%**

**Menton**  
**16 274 - 18,14%**

**Villefranche, Beaulieu, Èze, Peille**  
**4 769 - 5,32%**

**Rest of Alpes-Maritimes (06), including Nice**  
**23 567 - 26,28%**

## PATIENTS ADMITTED IN 2024



**52,64%**  
**WOMEN**



**47,36%**  
**MEN**

## CHPG PATIENT NUMBERS



### New patients treated at Princess Grace Hospital\*

\*patients not seen at Princess Grace Hospital during the previous five years

**2023 : 20 811**

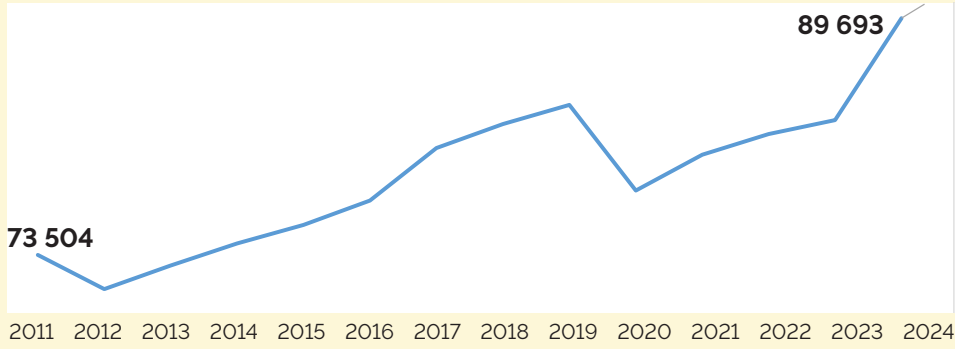
**2024 : 23 142**

### Patient numbers

**2023 : 82 725**

**2024 : 89 693**

### TOTAL PATIENT NUMBERS (CONSULTATIONS + ADMITTED)



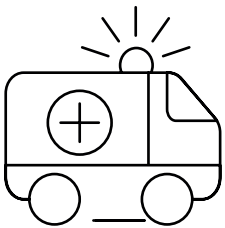
an increase of 22%  
over the period  
2011-2024

### NUMBER OF NEW PATIENTS (NOT SEEN AT CHPG FOR 5 YEARS)



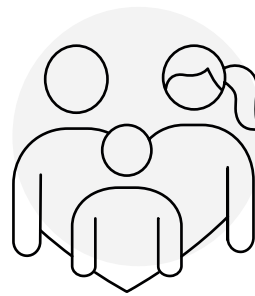
an increase of  
13.1% over the  
period 2011-2024

### ACCIDENT AND EMERGENCY VISITS



	2023	2024
<u>Total number of patients</u>	43 311	46 687
paediatric emergencies	11 154	12 531
Number of patients admitted to hospital following an accident and emergency visit	5 740	5 880

### NUMBER OF BIRTHS



2023  
824

2024  
740



### OUTPATIENT CONSULTATIONS

	2023	2024
<b>TOTAL</b>	169 896	172 211

# KEY

## FIGURES

### OPERATING THEATRE ACTIVITY IN 2024

Number of procedures carried out in operating theatres by the medical team

#### VISCERAL, GASTROINTESTINAL AND VASCULAR SURGERY

2023 2 350  
2024 2 376



#### GYNAECOLOGY (excluding caesareans)

2023 294  
2024 437



#### ENT

2023 1 418  
2024 1 576



#### PLACING OF IVAPs (ANAESTHETISTS)

2023 291  
2024 277



#### OPHTHALMOLOGY

2023 1 812  
2024 1 763



#### UROLOGY

2023 1 129  
2024 1 201



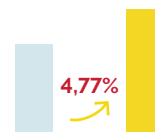
#### ORTHOPAEDICS

2023 1 430  
2024 1 510



#### TOTAL

2023 8 724  
2024 9 140



Regarding the 2023 figures: new calculation method

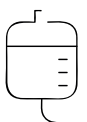
### CANCER TREATMENT

Number of patients treated



#### CANCER SURGERY

2023 1 106  
2024 1 107



#### DAY HOSPITAL CHEMOTHERAPY

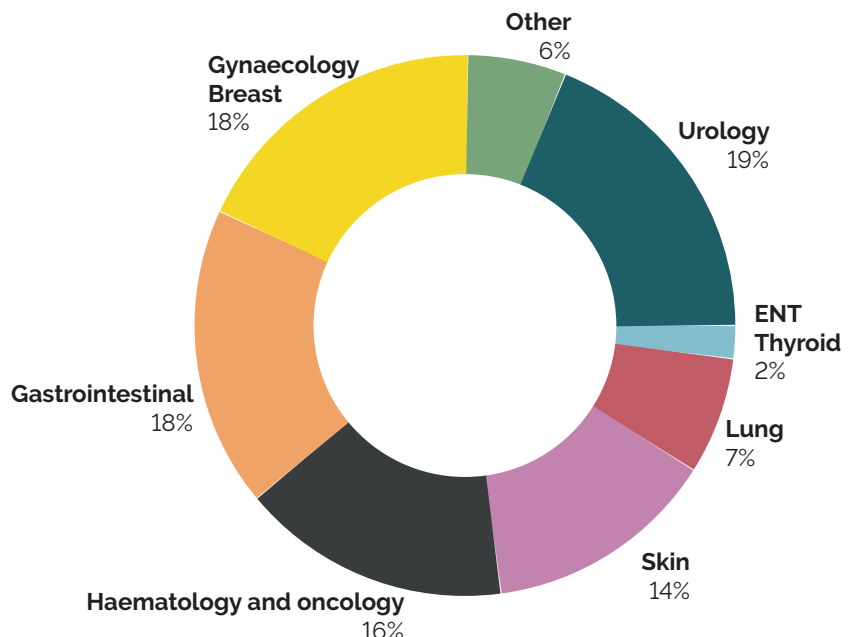
2023 782  
2024 811



#### RADIO THERAPY

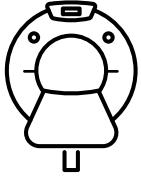
2023 640  
2024 671

### PATIENTS TREATED BY ORGAN IN 2024



## IMAGING

### Number of tests



#### MRI SCANS

2023	2024
6 021	5 877

#### CT SCANS

2023	2024
19 208	18 737

*diagnostic scans*

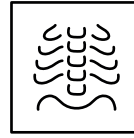
16 282	16 534
--------	--------

*therapeutic scans*

2 926	2 203
-------	-------

## NUCLEAR MEDICINE

### Number of tests



#### PET SCANS

2023	2024
4 465	4 976

## ROBOTIC SURGERY PROCEDURES IN 2024

#### UROLOGY

2023	2024
159	152



#### GASTROINTESTINAL

2023	2024
196	214



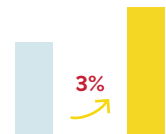
#### GYNAECOLOGY

2023	2024
104	106



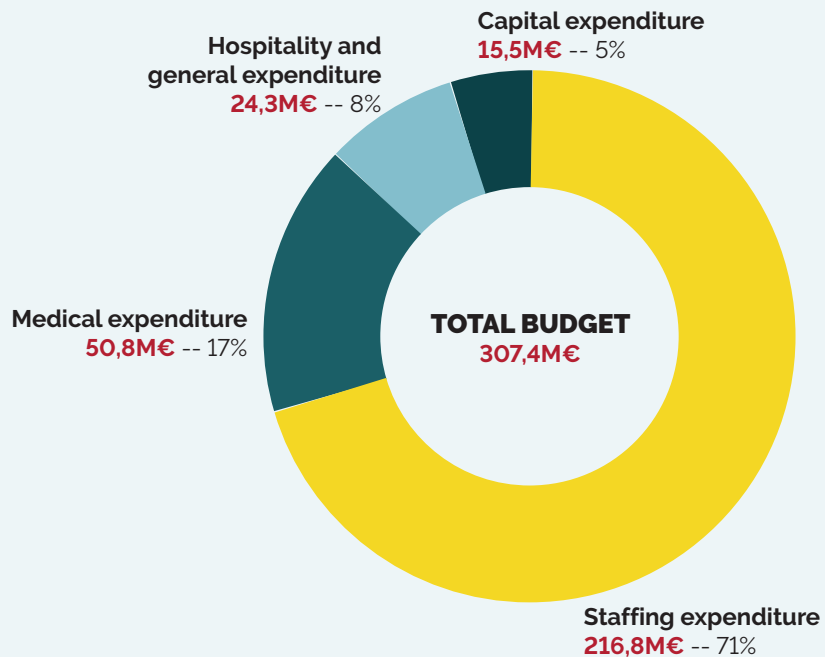
#### TOTAL

2023	2024
459	472



## 2024 CHPG BUDGET

\*in millions of euro



# SOCIAL AND ENVIRONMENTAL RESPONSIBILITY

Over the last 15 years, Princess Grace Hospital has been working to promote sustainable development.

In 2010, the hospital included sustainable development as an integral part of its hospital strategy. To this end, numerous improvement initiatives have been introduced in all areas of sustainable development. Today, the hospital continues to put in place eco-friendly initiatives and to bring together all of its staff in support of sustainable development.

In 2024, Princess Grace Hospital's commitment to sustainable development continued, focusing on the three key strategic priorities in the Principality:

- **transport**
- **energy**
- **waste management**

The hospital stepped up its efforts to promote more sustainable transport, encouraging eco-friendly options, shared transport and low-carbon solutions.

Action on energy has focused on encouraging responsible behaviours and energy efficiency in the buildings which remain in use until the restructuring project is complete.

Finally, Princess Grace Hospital has strengthened its efforts on managing waste by reducing the volumes produced, encouraging reuse wherever possible and increasing options for sorting and recycling waste.

These initiatives reflect the hospital's determination to make an active contribution to the ecological transition to shape a future that is mindful of resources and the generations to come.

## Specific sustainable development actions:



PENSONS A L'ENVIRONNEMENT

### Transport:

- Replacing three internal combustion engine vehicles with three electric vehicles
- Promoting eco-friendly transport options
- Encouraging staff to use the car sharing option provided by the Principality's partner

### Energy:

- Raising awareness about eco-friendly behaviours
- Producing a first carbon assessment with support from the Mission for Energy Transition

### Recycling:

- Establishing new recycling channels with the primary aim of recycling waste and ending the practice of incineration; these include: worn work clothing, metal medical devices from operating theatres (probes, bistouries, etc.), stretchable plastic films (used for palletisation) and large transparent bags

### Responsible procurement:

- Introducing headgear made from washable, reusable fabric to eliminate disposable, single-use polypropylene headgear (see opposite)
- Introducing reusable food containers in the staff restaurant with a returns system to eliminate disposable, single-use containers
- Testing eco-designed nappies in the workplace nursery
- Testing new medicine cups made from bio-based material at the Rainier III Centre

## Spotlight on eco-design in healthcare with Dr Laure Bonnet Camau François

Eco-design, initially developed in industry, involves developing products with minimum environmental and economic impact.

It is a concept that has recently been expanded to healthcare, where we talk about eco-design in healthcare. It means offering healthcare that is more environmentally and economically sustainable; it also needs to be socially sustainable to align with the three pillars of sustainable development. Eco-design has been identified as a key lever for decarbonising the healthcare system and could be extended across the entire patient journey.



It involves, first, analysing all aspects of healthcare to pinpoint areas for improvement. Healthcare can only be made sustainable if improvements are made across the three pillars concurrently.

Today, Princess Grace Hospital works to streamline use and analyse practices at every stage in a bid to reduce its impact in terms of waste and energy consumption, while also reducing costs and improving patient and staff satisfaction.

Asking questions, investigating and using common sense to attempt to reduce the use of materials and consumables is a good first step. Above all, however, the first question which should be asked is about the relevance of care, how useful it is at the time it is prescribed. For example, it is estimated that around 30% of supplementary tests which are prescribed turns out to be useless.

Relevant care – giving the right care to individual patients, not acting out of habit – is thus part of eco-design. The term "fair care" is used, and requires a fundamental shift in often entrenched practices.

However, the persuasive results in practice inevitably lead to emulation. One example involves the placing of implantable venous access ports (IVAPs), a process which has been comprehensively reviewed in line with eco-design principles. It is now carried out as an outpatient procedure, under local anaesthetic with conversational hypnosis. The results include:

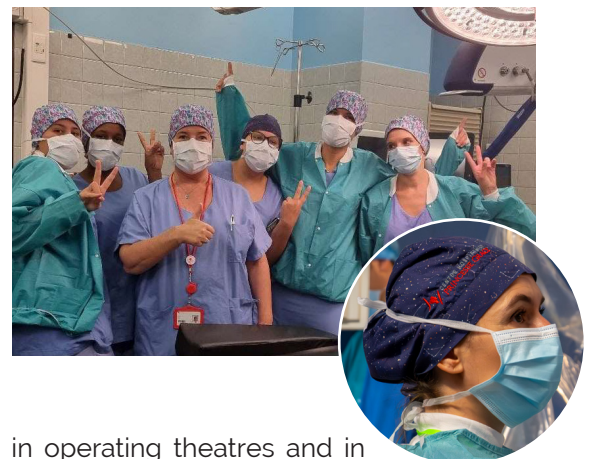
- A **5.5-fold decrease in the environmental impact of single-use medical devices** and a 25% reduction in costs
- The **number of re-sterilisable medical devices used has been cut to a fifth** of the previous number, thereby reducing the environmental and economic cost of sterilisation
- The **amount of operating theatre time used has been cut in half**
- The **patient satisfaction rate is 93%**
- Staff satisfaction is not far behind: **83% believe that their relationship with patients has been improved.**

Eco-design in healthcare helps to improve environmental, economic and social sustainability, while maintaining – or even improving – quality.

## An end to disposable, single-use headgear

Headgear made from washable, reusable fabric was introduced at Princess Grace Hospital in September 2023, replacing disposable, single-use polypropylene headgear. In 2024, new departments volunteered to use the new headgear (the Maternity and Interventional Radiology departments).

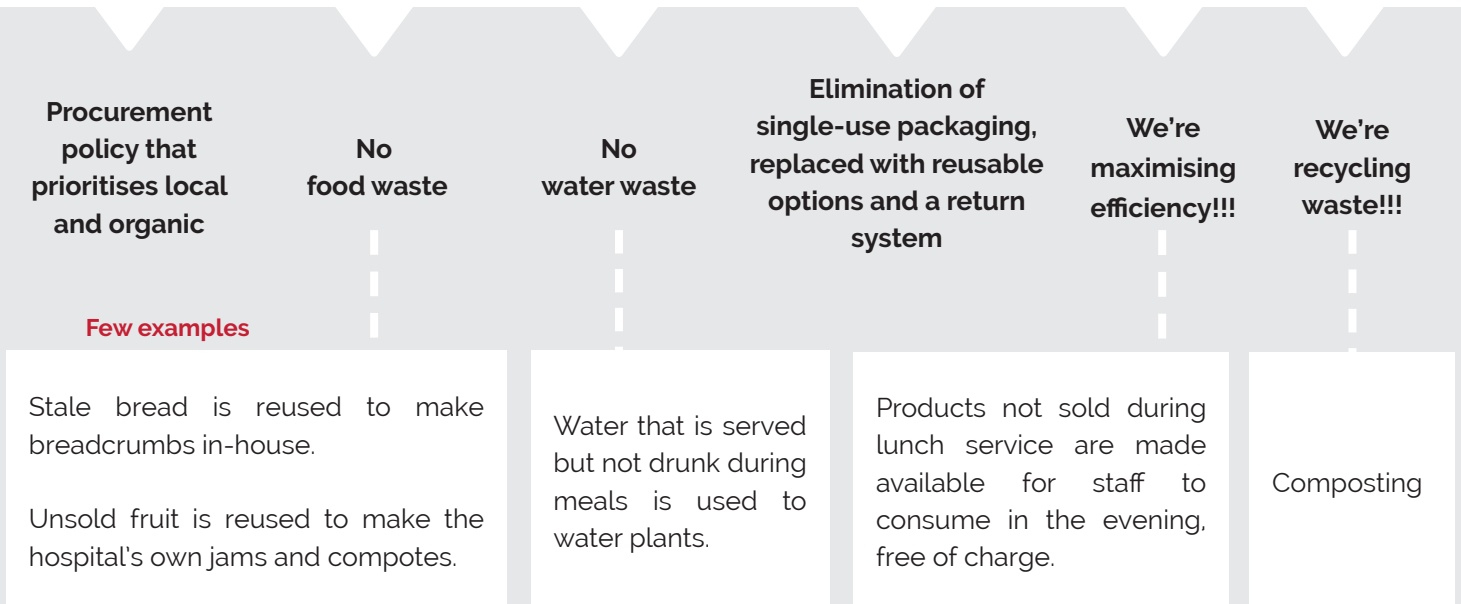
This initiative should help to prevent the disposal of more than 300,000 single-use caps per year – that's more than 3 tonnes of waste eliminated annually.



It is the result of a collective effort initiated on the ground in operating theatres and in conjunction with the Epidemiology and Hospital Hygiene Department.

# BEST PRACTICES ALL THE WAY TO THE PLATE

Princess Grace Hospital is certified under the “Mon Restau Responsable” (My Responsible Restaurant) scheme.



As part of our social and environmental responsibility commitment, our staff are our central priority. Our approach is based on a number of complementary aspects, focusing initially on wellbeing at work and developing skills, before expanding our initiatives to cover the challenges associated with sustainable development.

A number of initiatives have been adopted to ensure that Princess Grace Hospital is socially responsible:

## SUPPORT AND WELLBEING AT WORK

An ergonomic consultant has been charged with improving workplace conditions at Princess Grace Hospital.

A professional development advisor

A workplace nursery with 100 places

A fitness facility open from 7 a.m. to 8 p.m., 7 days a week, with nine free classes per week.

## TRAINING

4,268 training courses in 2024

350 on-site training courses lasting one day or longer (excluding degree courses)

2 on-site training courses per day, on average



# DIGITAL TRANSITION

## FULLY ELECTRONIC PATIENT RECORDS

### Why was 2024 an important year for the Information Systems Master Plan?

This was a pivotal year in terms of the project to fully digitise patient records, launched in 2018, because it saw the final step in the comprehensive digitisation of processes. This was achieved thanks to the widespread roll-out of prescriptions for medical procedures and treatments, and the digitisation of healthcare records, which were previously 100% paper-based.

The home hospital and home hygiene care services also benefitted from the delivery of specific software tailored to this work and integrated with the HOPITAL MANAGER institutional electronic patient records system



Yann MORVEZEN

### How would you describe the project to digitise patient records at Princess Grace Hospital?

The project to digitise patient records is above all a strategic project, which addresses the challenges of improving management and sharing of medical information. This is vital to ensure quality care for our patients.

The project can also be described as transformative, since it required an in-depth review of the hospital's internal processes, which impacted the work of healthcare staff and the patient experience.

Its deployment as part of the "Hospital Manager" software was complex in that it involved a number of stakeholders in order to address the organisational, human, regulatory and technical aspects. The project can also be considered to have been highly collaborative, as it necessitated coordination between medical, administrative and IT teams, as well as significant input from end users.



Dorothee ROBERT

### How was the project greeted by the teams and departments?

The response varied across the different teams and departments. As with any large-scale, complex IT project, it engendered both enthusiasm but also some concerns.

The healthcare staff helped to facilitate the roll-out, as they saw the project's potential for improving care, reducing administrative overheads and streamlining workflows.

Right now, electronic patient records are seen as a tool that promotes smooth sharing of information between the different teams and improves data traceability. Users also like the fact that the system offers fast, secure and centralised access to patient data.

Nonetheless, the project did have an impact on some entrenched habits within departments, particularly within teams that were used to paper and handwritten traceability. For this reason, the transition phase from paper to digitised records was perceived by some users to be burdensome.

### What are the next steps?

On a daily basis, we continue to work on improving electronic patient management channels and on ease-of-use. Users are continually improving their processes, which leads them to ask us to create or amend forms, reports, protocols, etc. We are also setting up the new patient pathways.

We also hope to expand the scope of smart electronic prescriptions in Hospital Manager by integrating prescriptions for biological and anatomical pathology tests.

# INNOVATING AND STRIVING FOR EXCELLENCE IN CARE

## Mystery patient: a tool for ensuring continuous improvement in quality of care at the hospital

Following in the footsteps of the hotel and catering industry, the management team responsible for surgery at Princess Grace Hospital have drawn inspiration from the "mystery shopper" concept to assess patient satisfaction and improve the quality of care and reception.

The "mystery patient" scheme, launched in early 2024 in the Urology Department, allows objective and constructive feedback to be collected, based on the experiences of a volunteer patient.

Equipped with a score card breaking their experience down into six major stages, and with information provided by the coordinating nurse, the "mystery patient" will observe and score their own experience, using a matrix of predefined criteria, covering everything from care to communication, as well as the hotel services and the organisation.

Every two months, a review group will look at the score cards completed by patients and draw out actions for improvement to be put in place as a result of feedback on the patient's experience, which reflects their reality as closely as possible.

Since early 2024, eight patients have been enthusiastic participants in this quality scheme, allowing some ten corrective actions to be put in place. These include introducing a daily staff coordinator on inpatient wards and improving communication with patients about their care pathway from the first stage in the treatment process.

This constructive, human approach would appear to have a bright future.



# “Soins qualiboost” : A shared commitment to improving our practices!

## What is Soins Quali Boost?

“Soins Quali Boost” (Care Quality Boost) is an innovative management initiative launched by a group of healthcare executives. It seeks to improve the quality of patient care and treatment by means of themed, three-week cycles, presented in a fun, educational format.

## A unifying and inclusive approach

This initiative has brought together everyone in the hospital, with each individual making their own contribution.



## How does it work?

### Each cycle includes:

- **Week 1 - Quick-audit** : real-time observation of practices carried out by healthcare staff on the ground
- **Week 2 - Information sharing**: using various media, including posters, fun videos produced by staff themselves and talks.
- **Week 3 - Quizz interservices** : a team challenge to assess and improve knowledge.

# Princess Grace Hospital a winner at SPX European Awards



Princess Grace Hospital won the “Patient Experience in Hospital Care” category at the SPX European Awards 2024 held in Switzerland on Tuesday 30 April.

The award offers recognition, on a European level, of the dynamics that drive all teams at Princess Grace Hospital.

The hospital won the award for its Patient Experience Challenge, a managerial initiative that sought to spotlight ideas and initiatives to improve patient experience and raise awareness throughout the hospital community, then support those singled out by a jury.

Launched in late 2023, Princess Grace Hospital's first Patient Challenge Experience proved to be a fantastic incubator for ideas and an unexpected success: more than 35 projects were submitted and 110 members of staff involved.

The members of the jury admired the strong commitment to patients demonstrated by staff at Princess Grace Hospital, covering their comfort, their wellbeing, high-quality communication and information and obtaining feedback.

The challenge was also supported by generous sponsors and partners, who offered some amazing experiences to reward the winners: the Prince's Palace, Monaco City Hall, Monte-Carlo Société des Bains de Mer, the Department of Cultural Affairs, the Monaco Oceanographic Institute and the Monaco Academy of the Sea.

## INNOVATION

# Launch of the 3<sup>rd</sup> CHPG Challenge – INNOVATION theme

Innovation is the third priority of the Princess Grace Hospital Quality and Risk Management Policy 2023–2026.

The hospital and its teams support innovation in all areas. Continuing to be a trailblazer means offering the best possible care to patients, while ensuring that Princess Grace Hospital staff enjoy optimum working conditions.

The Innovation Challenge, launched in autumn 2024, aims to introduce to Princess Grace Hospital new ideas, technologies, practices, organisational approaches or methods which would improve the quality of care, the efficiency of healthcare services, and the patient and staff experience, based on proposals submitted by staff themselves.

After all, innovating is about constantly adapting to developments, creating synergy between the expectations of patients and those of staff. It means drawing on inventive solutions in a bid to enhance the quality and safety of care, and to improve workplace organisation.

Twenty-three projects were submitted by 65 participants, demonstrating the energy and creativity of the hospital's teams.

# CRISIS PLANS

## ACHIEVING PREPAREDNESS THROUGH SIMULATION EXERCISES

Princess Grace Hospital and its teams are committed to managing exceptional health situations.

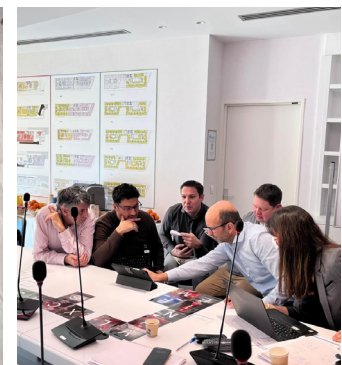
On 11 December 2024, the hospital held an exercise simulating the activation of the "plan blanc" (emergency preparedness plan). Nearly 50 members of staff were involved in the table-top exercise simulating an influx of victims to Princess Grace Hospital.

It was an opportunity to test our procedures for adapting in an exceptional situation, within the crisis unit and across different sectors of the hospital.

Doctors, nurses, secretaries, psychologists, porters, relevant healthcare executives, members of the management team, administrative, technical and logistics staff all demonstrated commitment, rigour and professionalism throughout the exercise. The responsiveness of staff and our ability to work as a team are assets for our organisation.

It is vital to be prepared to handle exceptional health situations, and this preparedness relies on a multidisciplinary, multi-year training and simulation plan. The challenge is to be agile and responsive when faced with the crises and challenges that may arise.

Similar exercises are carried out regularly to address cyber, biological and chemical risks.



# CHERISHED PARTNERS



## Volunteers: full stakeholders at Princess Grace Hospital

Princess Grace Hospital treats volunteers from associations as stakeholders in the hospital's operations, all in the interests of patients. There are currently no less than 17 volunteer associations at Princess Grace Hospital, who work with patients on a daily basis, across all treatment areas. The work of volunteers takes a variety of forms: visiting rooms, playing with children, organising workshops, providing information to patients and families, getting involved in medical and healthcare projects, contributing to treatment pathways and working on projects to improve the patient experience.

In spring 2024, Princess Grace Hospital wanted to showcase all of its association partners by organising a "Printemps des associations" event on Wednesday 20 March, a day intended to publicise the role and missions of the volunteer associations who work with patients and residents every day.

Support, maintaining social links, offering a listening ear... The volunteers' roles make them key stakeholders in caring for our patients and residents.

On 17 October, an information and training morning was held at Princess Grace Hospital, in which 59 volunteers participated. The programme included a presentation on the organisation and operation of Princess Grace Hospital, sharing of the co-written Volunteer Charter, and training on vital hospital protocols.

Princess Grace Hospital was keen to show his full appreciation for the volunteers' time and their dedication to patients.





# CHPG REACHES OUT TO THE COMMUNITY



# CLINICAL RESEARCH

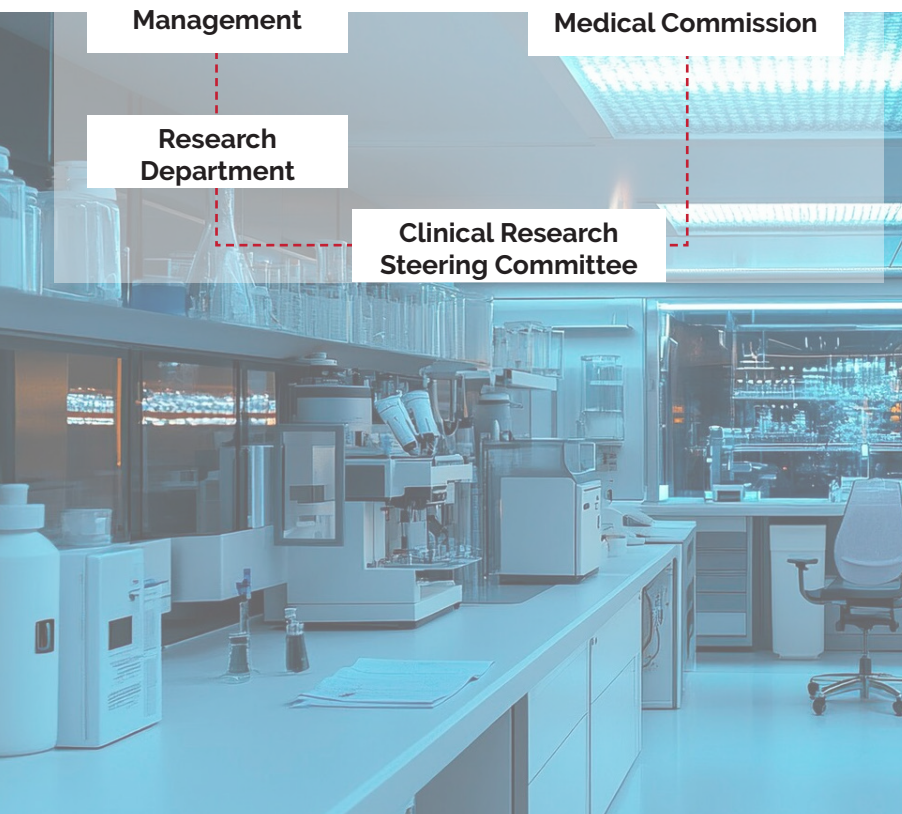
Clinical research is one of the activities conducted by Princess Grace Hospital. It can take a variety of forms:

- Collecting information from medical records. These are anonymised before being subject to statistical processing.
- Analysing tissue or blood samples collected during treatment. When we take blood or tissue samples as part of diagnosis and medical follow-up, some of the samples remain unused. If the patient doesn't object, any remaining samples will be retained for research purposes.

- Inviting patients to take part in trials of new drugs, medical devices, administration methods or diagnosis and treatment techniques.

The clinical research team comprises four clinical research associates and a doctor, who joined the hospital this year. It works closely with Princess Grace Hospital staff and numerous external contacts, such as the regulatory authorities in Monaco, the study sponsors and many academic and industrial partners.

## CLINICAL RESEARCH ORGANISATION



In 2024, 59 research projects (51 academic studies and 8 industry studies) were underway. Of these, 13 studies began during 2024, 15 studies that were previously initiated were still taking patients, 10 studies had completed the inclusion phase and were in the follow-up phase at the end of 2024, and 20 studies were concluded in 2024.

In total, more than 350 patients were included in the 59 projects underway in 2024.



Princess Grace Hospital has worked with the Monaco Scientific Centre for many years. The Centre organises an annual call for clinical research projects, which is open to all healthcare facilities in Monaco. In 2024, the Monaco Scientific Centre granted funding of €86,250 to enable Princess Grace Hospital to participate in a multi-centre study that will be set up in 2025 to assess the effectiveness of deep brain stimulation for elderly patients being treated for depression with cognitive dysfunction. A second Princess Grace Hospital project in collaboration with the Monaco Scientific Centre on comparative dosimetry in 177Lu-PSMA radiotherapy also received funding of €56,700.

**The themes selected for the studies begun in 2024 are highly innovative:**

- renal denervation in hypertensive patients (two studies)
- innovative treatment for patients with thoracic pain in the Accident and Emergency Department
- assessment of brain biomarkers in mild traumatic brain injury
- risk factor research in brain injury patients admitted to the Accident and Emergency Department
- assessment of nasal high flow in acute hypercapnic respiratory failure
- use of JAK inhibitors to treat rheumatoid arthritis
- radiofrequency treatment of pancreatic tumours
- research into predictive and prognostic factors of ovarian cancer
- study to identify genetic determinants for HER2 breast cancer
- geriatric assessment of patients being treated for inoperable squamous cells in head and neck cancer

Some of the 20 studies which concluded this year have already been published. Others are in the process of publication or have had their findings presented at national and international conferences. Princess Grace Hospital had more than 60 scientific papers published in international journals in 2024.

## INTERNATIONAL COOPERATION

This programme, launched in 2010 by Monegasque healthcare facilities and the Prince's Government, aims to provide a structure for partnerships with public health institutions in Monegasque Cooperation for Development partner countries. It is part of Monegasque Cooperation for Development's overall strategy to promote health.

### 2024 ACTIONS

- A mission to maintain biomedical equipment on the island of Sainte-Marie in Madagascar and at the Cenhosoha military hospital in Tana from 7 to 23 September 2024, with Mr David Derache (*biomedical technician*)
- A gynaecological laparoscopy and anaesthesia/resuscitation mission at the Pikine National Hospital in Dakar from 14 to 21 April 2024, with Professor Isabelle Rouquette, Dr Jacques Raiga, Mr Manuel Schnitzer and Ms Bénédicte Delaboudinière.

### HEALTHCARE PROFESSIONALS WELCOMED IN 2024

- 1 operating theatre nurse at Dalal Jamm National Hospital (Senegal)
- 1 cardiologist at Tengandogo National Hospital (Burkina Faso)
- 1 gynaecologist at Pikine National Hospital (Senegal)
- 1 operating theatre nurse at Pikine National Hospital

*Dr Moussa DIALLO, gynaecologist and obstetrician, and Mr Diedhiou Bacary, operating theatre nurse. Both work at Pikine Hospital in Dakar.*





# THANK YOU TO OUR DONORS

In order to maintain a consistently high level of quality and be at the forefront of care, the CHPG can count on the ongoing support of generous donors.

## Donations received in 2024

**Friends of Princess Grace Hospital Foundation: 76 000€**

- **Dermatology** : Skin Tumor Therapie project

**Princess Grace Hospital donations: 2,9 millions €**

- **ENT**: Nasopharyngoscopy neuronavigation and video system
- **Imaging**: SmartSpeed MRI module – AI-based imaging system
- **Palliative care**: Building of a terrace for the Palliative Care Unit
- **Gerontology**: Smart specially adapted apartment
- **Gastrointestinal, urological, gynaecological surgery**: Robotic surgery procedures and robot maintenance
- **Cardiology**: Electroporation procedures
- **Cancer treatment**: Oncogenetic testing
- **Urology**: BRS heating pump for HIVEC procedures, Rezūm procedures
- **Interventional radiology**: Cryoablation procedures
- **A Qietüdine**: Work to renovate rooms
- **Quality of life at work**: keep-fit sessions for staff

## SUPPORT OUR PROJECTS

Via the **Friends of Princess Grace Hospital Foundation**, whose aim is to make the latest medical innovations accessible and enable:

- Access to cutting-edge equipment
- Access to treatment innovations

[fondationdesamischpg@chpg.mc](mailto:fondationdesamischpg@chpg.mc)

By making a direct donation to Princess Grace Hospital:

- To support quality of care and comfort for patients and staff
- To help specific departments or treatment of specific diseases
- To support research
- To support medical education and training
- To make a bequest

[direction.chpg@chpg.mc](mailto:direction.chpg@chpg.mc)

In our donations book, you can see the many innovative projects selected by our medical teams and choose the one you would like to support through your donation.



## FRIENDS OF CHPG FOUNDATION

The Foundation, which was established in 2013 and is chaired by H.R.H. the Princes of Hanover, aims to support the implementation of innovative solutions for patient treatment and care at the hospital, including through:

- Promoting the development of new techniques;
- Facilitating the acquisition of cutting-edge equipment;
- Helping to finance projects and innovations in accordance with its aim, either directly or indirectly by seeking patrons or sponsors.



## GRACE PENN MEDICINE PARTNERSHIP

In April 2013, Patrick Bini, Director of Princess Grace Hospital, and Larry Jameson, Dean of the University of Pennsylvania\* (UPENN), signed a partnership agreement to develop exchanges between the two institutions, in different medical specialities (including cardiology, surgery and oncology).

The agreement aims to promote mutual cooperation in education, research and hospital care programmes, focusing on the following themes:

- a student and doctor exchange programme, for training and skills development;
- know-how and technology transfer;
- research sharing, including the adoption of joint research protocols.

For more information

**Dr Gilles CHIRONI**

GRACE – PENN MEDICINE

1 avenue Pasteur - 98012 MONACO

For more information : <http://www.upenn.edu/>

ACT TODAY FOR A HEALTHY TOMORROW

# ALL SET FOR THE NEW HOSPITAL...



"Planning for the opening of the new building in 2026 is a major strategic challenge, to which we are taking a rigorous and ambitious approach. A special organisation has been set up. This includes the creation of cross-department working groups and teams focused exclusively on logistics planning.

These focus groups involve all stakeholders – from medical staff to administrative and technical teams. This guarantees that preparations will be coordinated and effective.

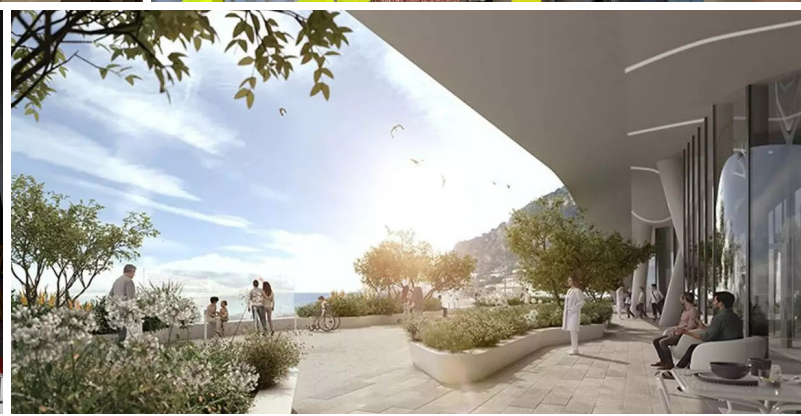
Large-scale simulation exercises and logistical tests are held regularly to identify any modifications required and ensure that processes work smoothly, from the relocation of activities to the commissioning of new infrastructure. We have also given a great deal of thought as to how to reorganise the departments in order to optimise patient pathways and promote increased synergy across different specialisms.

Special efforts will also be made to support teams with this change, through training initiatives, immersion workshops and strengthened dialogue between management and staff. The aim is to allow everyone to look forward with confidence to adopting new ways of working, while taking full advantage of the opportunities that this innovative building offers.

These new surroundings represent more than simply a place where healthcare is provided, they embody our vision of a modern hospital, which is both technologically advanced and human in scale. By focusing on organisational agility, innovation and environmental sustainability, we are ensuring that Princess Grace Hospital will continue to be a model of excellence, serving the growing needs of patients and the expectations of staff."

*Benoîte Rousseau de Sevelinges, Director*

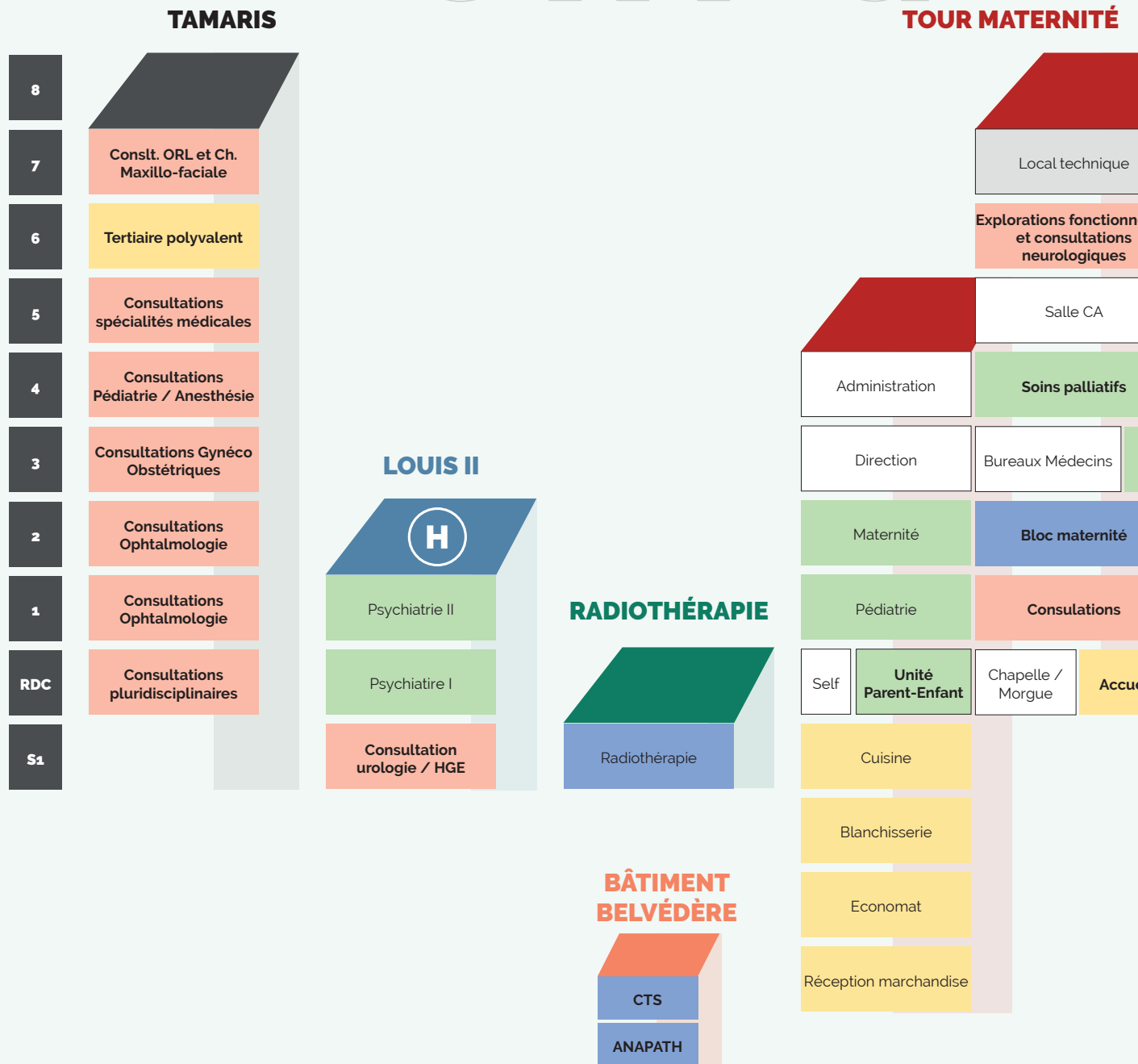




# THE HOSPITAL

## IN 2026

# CHPG



# CHPG - NCHPG

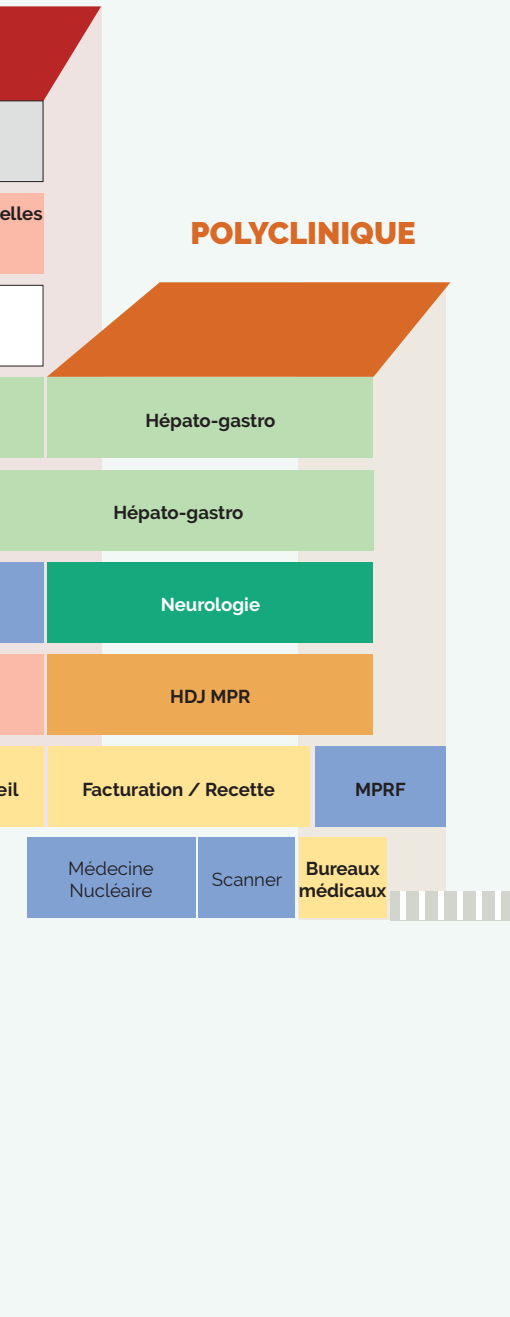
## conclusion of phase 1

Logistique /  
Hôtellerie

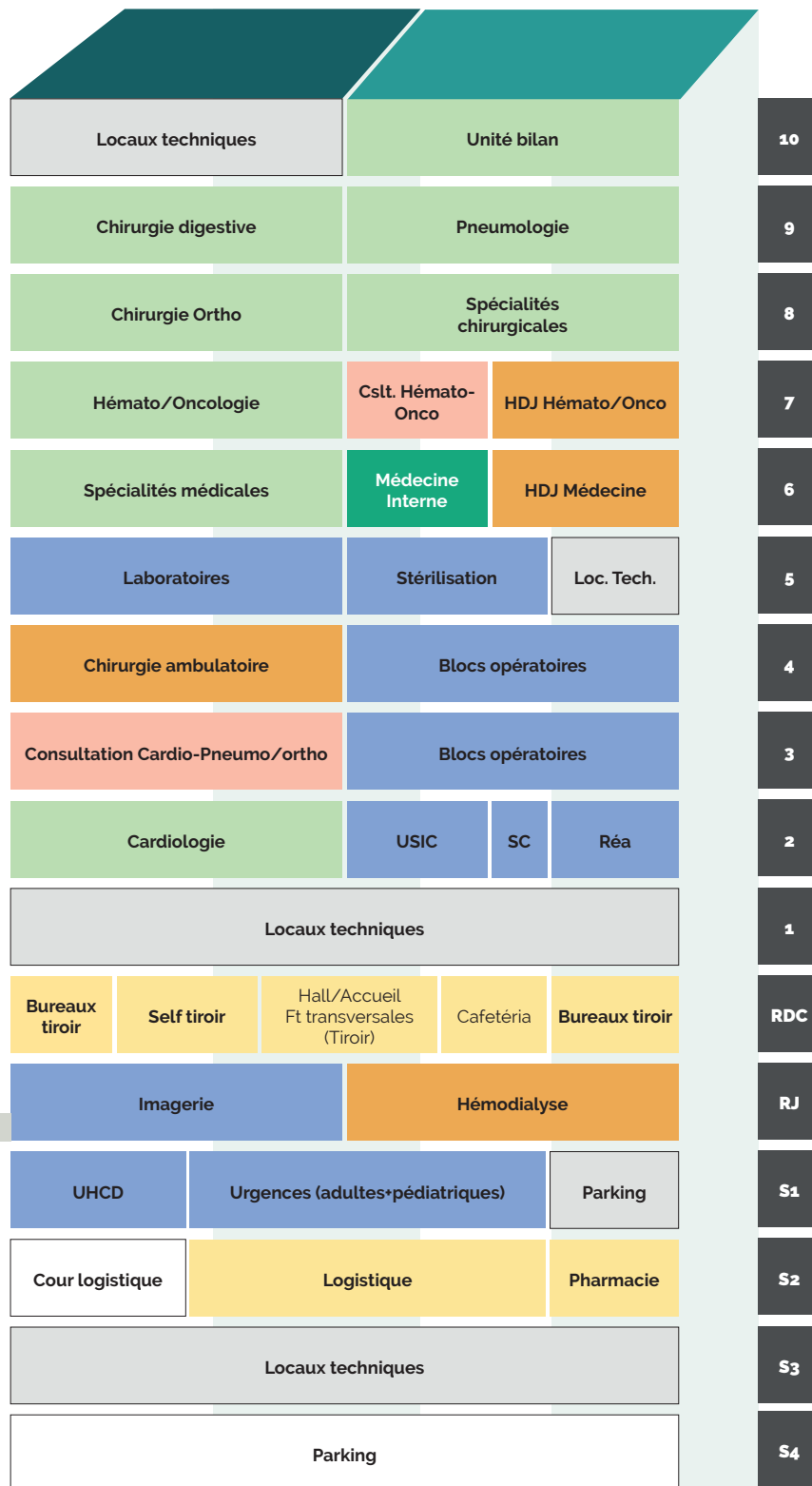


Ambulatoire





**TOUR PRINCESSE CHARLOTTE**      **TOUR ALBERT 1<sup>er</sup>**





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